

FAQ's: eWallet

For Parents



What is a Book Fair eWallet?

- It is a digital payment option that allows parents a cash-free way to let their children shop at the book fair.

How can parents sign up for an eWallet for their children?

- Register at [SIGN UP HERE](#)

When can parents set up their eWallet account(s)?

- Any time that is convenient to you. Typically, parents set up their accounts within one month of the upcoming book fair. No hold is placed on your funds at that time. Your credit card will not be charged until your child makes a purchase.

Is there a minimum/maximum amount of funds that can be applied to the eWallet?

- No, we do not require a minimum or a maximum amount on the eWallet.

Can parents create one eWallet to cover multiple children?

- No, each student will need their own eWallet with a credit card linked individually.

What happens to additional funds once the eWallet has been used?

- At Bookworm, we do not put a hold on your account so only the money that is spent at the book fair is taken from the card. There are no additional funds that we keep.
 - Example: Your spending limit is \$50 and your child only spends \$30. You will only be charged \$30. We do not put a hold on the full \$50 up-front or the remaining \$20 after the \$30 purchase.

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Can parents delete an eWallet account?

- Yes, you may delete your account at any time.

I have created an eWallet for my child in the past. Does this mean I'm good to go?

- Yes, assuming your child is still at the same school, funds remain, and the credit card provided is still valid.
- You may add funds to the eWallet account as needed.
- Remember to verify that your credit card is still valid.

What if my child's purchase goes slightly above the amount allocated in the eWallet?

- When setting up an eWallet account, you will be given the option to "allow for 10% additional" if needed. This means, for example, that a \$25 eWallet will allow for \$27.50 in spending.

Can grandparents and other family members set up an eWallet account for my child?

- Yes, please feel free to share the eWallet information with relatives who may wish to give the gift of books to your child.

Will I be notified about eWallet account set-up and activity?

- Yes, you will receive emails when your account is set up; when your credit card information has not been added; and when your child makes a purchase.